



## **Notice Informing Individuals About Nondiscrimination and Accessibility Requirements**

Carolina Caring (including Carolina Caring House Calls, Carolina Caring Serious Illness, CaroMont Serious Illness Partners) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy and sexual orientation). Carolina Caring does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (including pregnancy and sexual orientation,).

Carolina Caring:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Susan Nelson

If you believe that Carolina Caring has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity), you can file a grievance with:

Saini Kundapati, Chief Compliance Officer  
3975 Robinson Road, Newton, NC 28658  
828-466-0466



828-466-8862

[skundapati@carolinacaring.org](mailto:skundapati@carolinacaring.org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Saini Kundapati, Chief Compliance Officer, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.